

Hitachi Solutions Europe Support Services

Empowering Your Business With Comprehensive Support

At Hitachi Solutions Europe, we believe that our clients deserve more than just a service provider — they deserve a true partner in their business transformation journey.

We're committed to standing alongside you, guiding you through the complexities of ever-evolving technologies and shifting business landscapes. Our client-centric approach means we're always aligned with your goals, cultivating a relationship that goes beyond the traditional client-supplier dynamic. With us, it's not just about delivering solutions — it's about creating lasting, impactful partnerships that drive success at every turn.



Why Choose Hitachi Solutions Support Services?

Unrivalled Microsoft Expertise

Our 20+ year partnership of delivering excellence with Microsoft makes us one of the most trusted partners globally.

Our Microsoft Cloud Solutions Partner status is only available to a handful of organisations worldwide who meet performance, skilling, and customer success criteria. Demonstrating our ability to provide comprehensive support services to help businesses optimise their investment, and drive innovation.

53x

Microsoft Partner of
the Year Award Winner

100

Partner
Contribution
Index Score
out of 100

19

Years on
Microsoft's
Partner
Advisory
Council

21

Years in
Microsoft's
Inner Circle
2023/2024
INNERCIRCLE
for Microsoft Business Applications

Global reach with local expertise

Our global reach allows us to provide world-class service to our clients, regardless of their region and across time-zones. Locally, our teams across Europe are on hand to provide the best service, backed by our Hitachi values for excellence.

A sample of our Microsoft Dynamics 365 Support Services



Application Support

We know how important it is to keep your business running smoothly, which is why our application support service is built around you. We're here to keep things running seamlessly behind the scenes. So you can focus on what matters most — growing your business.



Development Services

Whether you're enhancing existing applications or creating something entirely new, we provide the strategic guidance and hands-on support needed to bring your vision to life. We don't just build solutions; we ensure they drive real value for your business.



Telemetry and Monitoring

Our telemetry and advanced analytics monitoring services provide real-time insights into your systems' performance, allowing you to proactively address issues before they impact your business.



Microsoft One Version

We manage Microsoft One Version releases for you, ensuring your systems stay up to date and run efficiently. We also provide expert advice on new features that can benefit your business, all while making sure system stability is never compromised.



Release and Environments

Our Release and Environment Management service ensures smooth, hassle-free transitions deployments every time. Each release undergoes thorough testing and validation — no surprises, just seamless updates.

Our Japanese values for respect, integrity and innovation

Our approach is grounded in traditional Japanese values that have shaped Hitachi for over a century.

Harmony means collaboration, not complexity. We work alongside you — not above or apart — with a focus on shared goals, open communication, and long-term success.

Sincerity is the foundation of our relationships. We listen first, act with integrity, and evolve with your business.

Pioneering spirit means we never stand still. We're always looking ahead, helping you adapt and innovate so your technology continues to add value.



We value the relationship — our dedicated team at Hitachi Solutions care about the quality of their work and the impact it has on society.



Ready to optimise your existing investment in Microsoft Dynamics 365?

Contact us today to learn more and request a solution assessment from our experts.

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