

A woman with curly hair in a bun, wearing glasses and a black and white striped shirt, is focused on her laptop in a modern office. In the background, another person is visible working at a desk. The scene is lit with warm, ambient light.

HITACHI

Hitachi Solutions Europe

RENGA Portal
Registration – AD B2C

Step 1: Portal Registration Invitation

Portal registration e-mail notification

You'll receive an e-mail notification from: **Hitachi Solutions Managed Services User** with subject: **Portal Registration Instructions CRM:xxxxxxxxxxxxx**, asking you to complete your portal registration.

Follow the provided link:

Hello Sofiya Boteva,

The email below contains a link to the Hitachi Solutions Portal Registration page. Please follow the link below to complete your Portal registration:

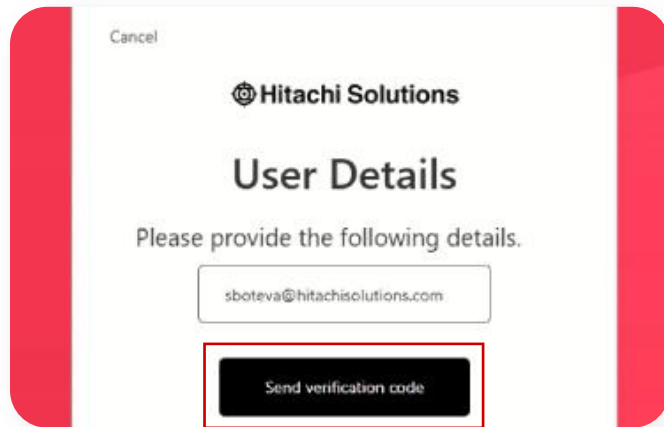
[RENGA Account Creation](#)

Regards,

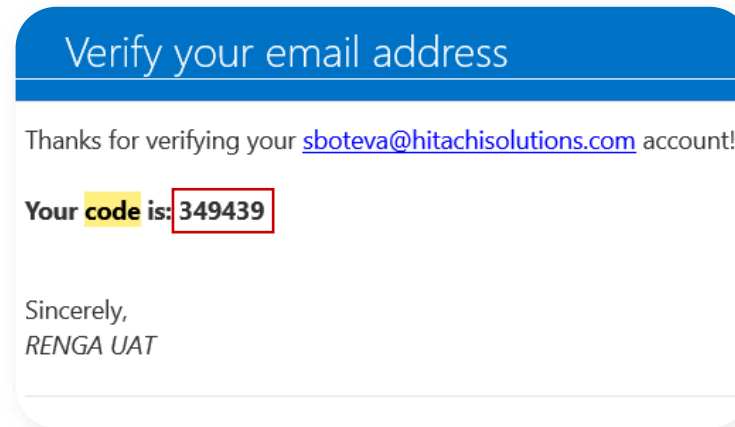
Hitachi Solutions

Step 2: Portal Registration

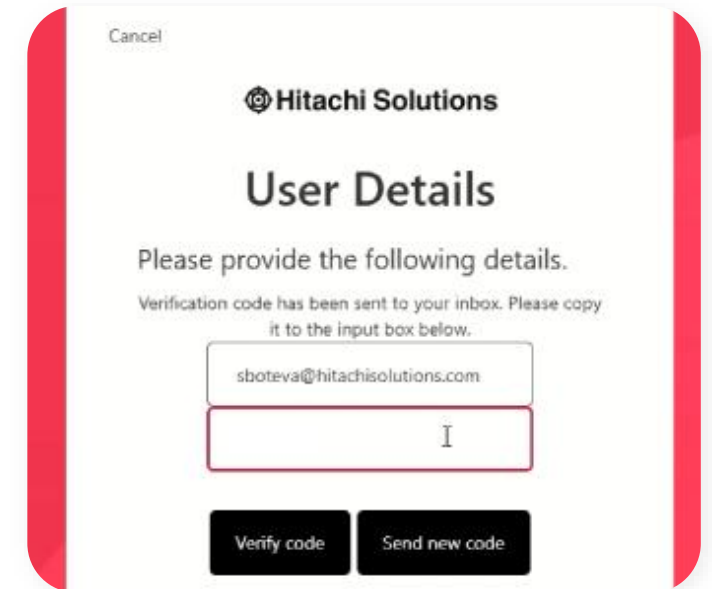
E-mail verification



Enter your e-mail address and select **'Send verification code'**.



Wait for an e-mail message containing your verification code. **Copy the code** from the body of the e-mail.



Paste the verification **code** and select **'Verify code'**.

Step 3: Complete Portal Registration

Enter user details

Once your e-mail has been verified, complete the user details:

Password – Must be between 8 and 64 characters, must contain a lowercase and an uppercase letter, a digit and a symbol

Display Name – A display name of your choice

Given Name – First Name

Surname – Last Name

Select **'Create'**.

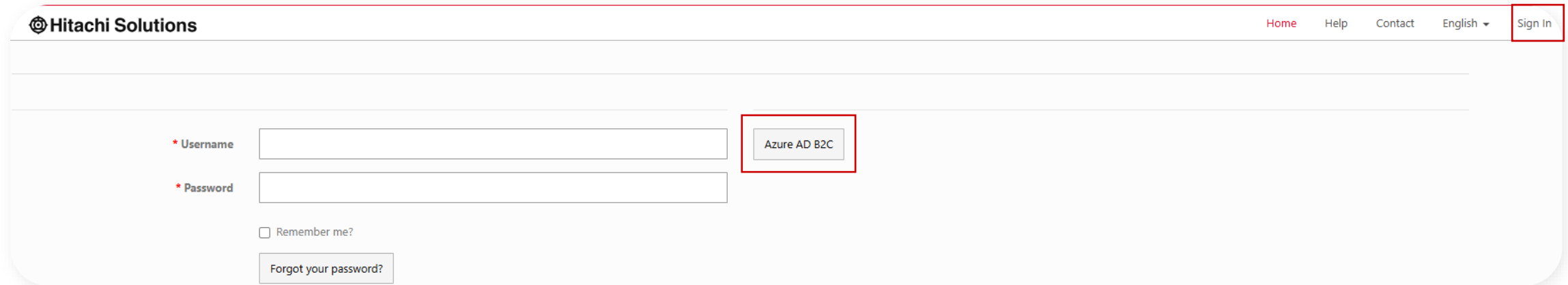
The screenshot shows a mobile-style registration form for Hitachi Solutions. At the top left is a 'Cancel' link. The header features the Hitachi Solutions logo and the title 'User Details'. Below the title, it says 'Please provide the following details.' and 'E-mail address verified. You can now continue.' The email address 'sboteva@hitachisolutions.com' is displayed in a text box. Below this is a 'Change e-mail' button. The form contains several input fields: 'New Password', 'Confirm New Password', 'Display Name', 'Given Name', and 'Surname'. At the bottom is a large black 'Create' button.

Step 4: Sign In Using AD B2C

Sign in using your new AD B2C login

You'll be re-directed to the RENGA portal and asked to login.

Navigate to the **Sign In** option in the top right corner of the page. Choose **Azure AD B2C** as login option:



The screenshot shows the Hitachi Solutions login page. The top navigation bar includes the Hitachi Solutions logo on the left and links for Home, Help, Contact, English, and Sign In on the right. The Sign In link is highlighted with a red box. Below the navigation bar, there are two input fields for Username and Password, both marked with a red asterisk. To the right of these fields is a button labeled 'Azure AD B2C', which is also highlighted with a red box. Below the password field, there is a checkbox for 'Remember me?' and a 'Forgot your password?' link.

Step 4: Sign In Using AD B2C

Sign in using your new AD B2C login



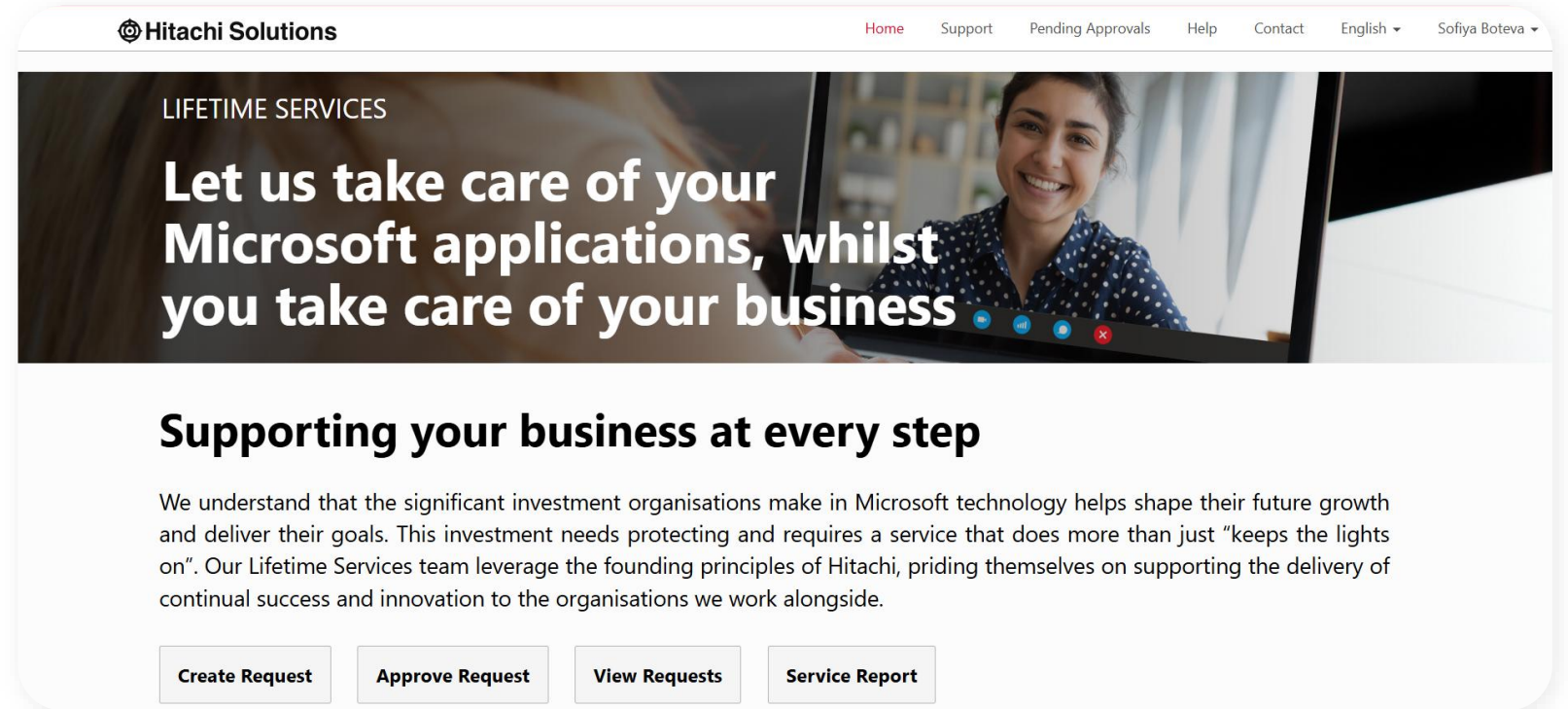
Hitachi Solutions

Sign in

Sign in with your email address

[Forgot your password?](#)

Enter your e-mail address and password from Step 3. Select **Sign In**.



Hitachi Solutions

Home Support Pending Approvals Help Contact English Sofiya Boteva

LIFETIME SERVICES

Let us take care of your Microsoft applications, whilst you take care of your business

Supporting your business at every step

We understand that the significant investment organisations make in Microsoft technology helps shape their future growth and deliver their goals. This investment needs protecting and requires a service that does more than just “keeps the lights on”. Our Lifetime Services team leverage the founding principles of Hitachi, priding themselves on supporting the delivery of continual success and innovation to the organisations we work alongside.

[Create Request](#) [Approve Request](#) [View Requests](#) [Service Report](#)

Your Registration is complete! Use the portal as usual.